

Registration FAQs

1. How do I join or renew my MAC membership?

You may sign up or renew your MAC membership here:

<https://caribbeanmuseums.com/membership/registration/>. Your membership must be up to date in order to receive discounted rates. MAC membership renews each August.

2. What kind of payments are accepted?

We accept [credit cards and wire transfers](#). Registration rates provided on the main registration page exclude transaction fees added by the vendor checkout.

Please make sure to complete all steps for registration: [the online registration form and your registration payment](#). Registrations are not confirmed until payment is received.

3. Are there any additional fees at checkout?

Upon checkout, [a 3% transaction fee](#) will be automatically added to your order summary.

4. Can I select certain days to register and attend?

No, we only allow attendees to register for the entire conference. If you are unable to attend certain sessions, recordings will be available for up to six months after the conference has ended.

5. Do you have any volunteer opportunities?

Yes, we have volunteer opportunities for [social media ambassadors and session ushers](#). Both positions require you to be comfortable with using and learning online platforms. Email secretariat@caribbeanmuseums.com with the subject line 2021 Conference Volunteer to learn more. [The volunteer deadline ends on October 15, 2021](#). Volunteers will receive access to all conference sessions and recordings.

6. Is there a student rate?

Yes! If you are a student, please register with your university's email address. See rates [here](#).

7. Are there scholarship opportunities available?

Conference scholarships are [available for Caribbean residents only](#). The application deadline is [September 15, 2021](#). Applicants will be notified by October 1st of their scholarship status. Please check back for more information on our scholarship opportunities.

8. How many people are included in the institutional rate? How do I register my group?

Institutions may register up to five people. For each person registered, please provide their name and email address. Each person will receive their own login and can watch any sessions they choose to attend.

If your [organization's staff are registering and paying on your behalf](#), please use this set of instructions [here to register](#).

9. Will the annual AGM take place online?

Yes, the AGM will take place Friday morning online.

10. Is the in-person component in the Bahamas still possible?

Not this year, please join us next year for MAC's 2022 conference in the Bahamas.

11. What is your policy on refunds or cancelling?

Cancellation requests received before October 5, 2021 will receive [a 50% refund on registration, minus any processing or service fees](#). **No refunds will be granted after October 5, 2021.**

12. How do I request a refund?

All requests for refunds must be submitted in writing to MAC at secretariat@caribbeanmuseums.com. Refunds will be processed within 30 days.

Refunds must be submitted before October 5, 2021.

13. Having trouble registering?

Please contact our team by email at secretariat@caribbeanmuseums.com with any questions or difficulties you encounter.

Become a MAC Member!

Want to register at a lower rate? [Join or renew your membership today and save!](#)

MAC memberships include:

- Priority access to MAC's training and internship programs
- MAC's newsletters and e-blasts with the latest info on Caribbean museums
- Institutional profile featured on our website (NEW!)

- Reduced registration fees to the Annual General Meeting and Conference
- Professional development opportunities through serving as a MAC Board member or on a MAC Committee
- Professional networking opportunities

Membership is open to any institution or individual with an interest Caribbean museums and cultural heritage.

[Join MAC today!](#)